GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:3588
ANSWERED ON:07.12.2016
Railway Agents
Choudhary Shri Ram Tahal

Will the Minister of RAILWAYS be pleased to state:

(a) the rules made by the Government for appointing Railway Agents;

(b) whether the Government has not appointed Railway Agents in rural areas; and

(c) if so, the agents appointed during the last three years and the number out of them working in the rural areas?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a): Indian Railways engages various types of agents to facilitate issuing of reserved as well as unreserved ticketing which includes Halt Agents, Jansadharan Ticket Booking Sewaks(JTBS), Station Ticket Booking Agents(STBA), Rail Travellers Service Agents(RTSAs), Yatri Ticket Suvidha
Kendra (YTSK) licensee, Out Agents/City Booking Agents(OA/CBA), e-ticketing agents engaged by Indian Railway Catering & Tourism Corporation(IRCTC) etc. These agents are governed by the agreement/contract signed by them with the Railways.

(b): These agents have been appointed on all zonal Railways including rural areas.

(c): The information is being collected and will be laid on the Table of the House.
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